

Talking to your Clients about a Tech Crisis

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It seems almost heretical for an IT expert to say this, but registered investment advisers should accept that business disruptions due to technology failures are inevitable.

KPMG has reported that financial services ranks among the industries most affected by IT incidents — only the technology sector and government ranked higher in 2014. All technology is fallible, because of internal failures, security breaches, natural disasters, human error or other causes.

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* Registration may be required.